



# CONNECTION

September, 2010

## Deadline to Submit Paper Applications

Since the inception of the on-line application for survey, AAAHC has been continuing to work toward an easier, more streamlined application process. As part of this process and in keeping with our "going green" campaign, beginning **January 1, 2011**, AAAHC will no longer accept applications or supporting documents in paper form and by mail. Any application for survey or supporting documents submitted in paper form after this date will not be accepted and will be returned to the organization for electronic submission.



**We appreciate your understanding and assistance as AAAHC completes the evolution and improvement to our process.**

## Look us up at the Following Conferences this Fall

AAAHC will be exhibiting at a number of professional conferences this fall. In addition to the booth locations below, AAAHC representatives will also be at several shows as speakers, including the Association of Oral and Maxillofacial Surgeons, and Becker's conferences. Please check the on-site conference programs for details and times of these sessions. We hope to see you there!



Come see us if you attend any of these events:

**American Academy of Facial Plastic and Reconstructive Surgery**  
 September 23-25, 2010  
 Boston, MA  
 Booth #514

**American Association of Oral and Maxillofacial Surgeons**

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**Register Now** for Upcoming Achieving Accreditation Programs!

**Washington, DC**  
 Sept. 24-25, 2010  
 Capital Hilton

**Las Vegas, NV**  
 December 3-4, 2010  
 The M Resort and Casino

## AAAHC Contact Information

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September 27-October 2, 2010  
Chicago, IL  
Booth #541

**American Society of Plastic Surgeons**  
October 1-5, 2010  
Toronto, Ontario, Canada  
Booth #705

**California Primary Care Association**  
October 7-8, 2010  
Sacramento, CA  
Booth # not available

**Becker's 17th Annual Improving Profitability,  
and Business and Legal Issues for ASCs**  
October 20-22, 2010  
Chicago, IL  
Booth #8

**American Society for Dermatologic Surgery**  
October 21-22, 2010  
Chicago, IL  
Booth #518

**MGMA**  
October 24-27, 2010  
New Orleans, LA  
Booth #906

**The World Congress Summit on Patient Centered Medical Home**  
November 17-19, 2010  
San Diego, CA  
Booth # not available

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## Ask the Expert

**Q. At re-appointment time, do medical staff members need to complete an application for re-credentialing?**

**A.** Standard 2.II.B-5 states that "Medical staff must apply for reappointment every three (3) years, or more frequently if state law or organizational policies so stipulate. At re-appointment, the organization requires completion of a Re-appointment Application..."



*Alsie Fitzgerald*

Medical staff by-laws define the re-appointment period for your facility. Re-appointment, whether every two years or three years, is necessary to identify any changes or events that may have occurred during the previous period. The re-application form does not need to be as comprehensive or contain all the information of the initial application since some data, such as education and training, does not need to be re-verified. Questions related to professional sanctions, criminal background, health status and chemical or alcohol abuse included in the initial application should also be included in the re-application form as this information can change during the credentialing period.

The 2010 Accreditation Handbook has a Sample Application for Privileges included with the resources (page 150). It contains a list of questions that may be applicable to the re-application form as well.

As with the initial application, the re-application should contain a signed statement releasing the organization from liability and attesting to the correctness and completeness of the submitted information.

Another area that is important in the re-application process is granting of privileges. The delineation of privileges needs to be updated with each re-application. This includes review of the procedures listed for any additions or deletions if core privileges are not utilized. Most common findings in surveys are lack of privileges for local and topical anesthesia, supervision of IV sedation, use of fluoroscopy and interpretation of images.

It is also important to note that solo practitioners must have an outside physician review their re-application and documents and make recommendation to the governing body for re-appointment and privileging.

— Answered by Alsie Fitzgerald, RN, CASC, AAAHC Surveyor

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## Join AAAHC and APIC in Commemorating International Infection Prevention Week

AAAHC surveyors and accredited organizations are invited to join your colleagues from APIC and other partner associations around the world in commemorating **International Infection Prevention Week (IIPW)**, October 17-23, 2010. With the theme "Infection Prevention is Everyone's Business", IIPW will have several events focused on the ambulatory care setting including a [live webcast](#) from the National Press Club on October 14, featuring a presentation on Tier 2 of the HHS Action plan by Joe Perz of the CDC, [local chapter events](#) on October 16, and a special [week-long webinar series](#) October 18-22. All IIPW events and education are available free of charge. Visit [www.apic.org/iipw](http://www.apic.org/iipw) for more information and to register.



**Note:** To access the webinars, select from the list of five webinars by adding them to your cart and enter the following discount code at checkout: **AAAHCIIPW**. Space is limited for the live IIPW webinars, but you will have free access to the webinar archives within 24 hours of the event.

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## Tenth Annual National Educational Forum for Ambulatory Health Care

The AAAHC Institute for Quality

Improvement is convening its **Tenth Annual National Educational Forum for Ambulatory Health Care**

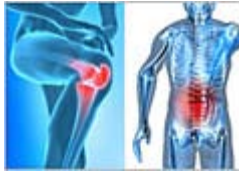
December 4-5, 2010, in coordination with the AAAHC Achieving Accreditation Seminar in Las Vegas. In addition to intensive work group activities, there will be presentations



from the *2010 Bernard A. Kershner Innovations in Quality Improvement Award* winners, Springfield Clinic and the New Jersey Surgery Center, LLC. To learn more about the Forum or to download a brochure, please visit the Institute website at [www.aaahcqi.org](http://www.aaahcqi.org) and choose 'National Education Forum 2010', [or click here.](#)

## AAAHC Institute Studies: New Reports and Study Registration

The AAAHC Institute will be releasing the January-July 2010 performance measurement and benchmarking study reports on *Cataract Extraction with Lens Insertion*, *Colonoscopy*, *Knee Arthroscopy with Meniscectomy*, and *Pain Management-Low Back Injection* in



October 2010. In October, visit the AAAHC Institute website and choose 'Order Products' for descriptions of these study reports or to place an order.

Registration for the AAAHC Institute July-December 2010 performance measurement and benchmarking studies on *Cataract Extraction with Lens Insertion*, *Colonoscopy*, *Knee Arthroscopy with Meniscectomy*, and *Pain Management-Low Back Injection* studies is open until October 16, 2010, for those organizations with sufficient volumes of these procedures to document 15 to 25 uncomplicated, routine cases by December 31, 2010. To learn more or register, please visit the AAAHC Institute website and choose 'Studies Information', [or click here.](#)

## Ongoing AAAHC Institute Surgical/Procedural Patient Satisfaction Study

This study enables organizations to learn how their patients experience the quality of care they receive. The study is ongoing and you can enroll at any time. **Patient Satisfaction studies are not benchmarking studies**; still, participation can help your organization meet patient satisfaction standards set forth in Chapter 3 of the **AAAHC Accreditation Handbook**. In this



study, your organization will examine your patients' satisfaction with your services, including (but not limited to) information on: communication with providers, obtaining help or advice, waiting, comfort, and interaction with non-clinical staff. This study will not

only provide information to help your organization increase patient satisfaction, but will also assist your organization in meeting AAAHC standards for measuring patient satisfaction. This study is not designed for benchmarking - organizations receive reports on their own information only.

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If you have questions or comments, please contact Alison Solway at [asolway@aaahc.org](mailto:asolway@aaahc.org).

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